

## Terms and Conditions of The Kennels Membership

The name of the Club shall be the "The Kennels" (the "Club").

The Club is owned and operated by The Goodwood Club Limited ("Goodwood"), registered company number 04570253 and whose registered office is at Goodwood House, Goodwood, Chichester, West Sussex, PO18 0PX.

Any questions concerning these Terms and Conditions should be directed to the Club membership team.

### Key terms and conditions:

- When approved for membership, the member will be deemed to have agreed to be bound by these Terms and Conditions as they may be amended from time to time.
- A member may only resign their membership in writing and directly to the Club at the above address or by email to [kennelsreservations@goodwood.com](mailto:kennelsreservations@goodwood.com).
- In the event of resignation, suspension or termination of membership during the year, the member will not be entitled to a refund of the annual fee either in whole or in part.
- A non-refundable joining fee is payable upon successful application for membership.
- The joining fee is waived if you are an existing member of another Goodwood Estate club.

### 1. Membership

- 1.1 Persons wishing to apply for membership must complete an online Application for Membership form at [www.goodwood.com](http://www.goodwood.com).
- 1.2 The Club may decline any application to become a member or for renewal of membership and shall not be obliged to give any reason for doing so.
- 1.3 The number of members at any time is decided by the Club.
- 1.4 The Club may change the type of membership categories at any time.
- 1.5 Members shall be invited to renew their membership annually through payment of the annual fee. The amount of this fee will be determined by the Club.
- 1.6 The violation of any of these Terms and Conditions or any conduct unbecoming or against the interests of the Club will subject the member responsible to disciplinary action by the Club at their absolute discretion and may result in termination of membership and refusal of any subsequent application for membership.
- 1.7 Honorary Membership may be bestowed only by The Duke of Richmond.

### 2. Privileges

- 2.1 Membership enables all members to benefit from membership benefits. Full details of each year's benefits of membership can be obtained online at <https://www.goodwood.com/visit-eat-stay/the-kennels/membership>.
- 2.2 The Club reserves the right to vary or cease to provide each and any benefits and shall not be required to provide any alternative benefit(s).

### 3. Rights and Obligations

- 3.1 The membership year for each member will constitute the twelve month period commencing on the date of joining.
- 3.2 Dues are payable in advance and the annual fee is due at the start of each membership year for each member.
- 3.3 The membership payment may be made online or by telephone.
- 3.4 Any membership renewal fee must be paid no later than 60 days from the date of renewal.
- 3.5 Failure to pay the required dues within the time specified by the Club for renewal of membership shall constitute grounds for forfeiture of membership privileges and may constitute grounds for termination of membership and a joining fee may be applied to any late renewals. Members may not continue to use the Club facilities or benefit from the privileges from expiry of the existing membership until payment of the membership renewal fee has been made.

- 3.6 The member shall be responsible for the conduct of their guests and for ensuring payment of all charges incurred by them and their guests. If the behaviour of any guest of the member is deemed to be unsatisfactory the member shall at the request of the Club ensure that the guest leaves the premises.
- 3.7 Goodwood does not accept responsibility for property belonging to members or their guests and the member is responsible for safeguarding its own possessions, materials and property whilst using the facilities.
- 3.8 It is expected that members and their guests will choose to dress in a manner befitting the surroundings.
- 3.9 The Kennels facilities will be open on the days and during the hours as may be determined by the Club.
- 3.10 Outside catering is not permitted and The Kennels shall supply all food and beverages consumed on the premises.
- 3.11 Dogs must be kept on a lead at all times and the member is responsible for any damage caused by their dogs.
- 3.12 If a member cancels or reduces the number of people in relation to any dining reservation at The Kennels this must be made at least 48 hours in advance of the booking. Where a deposit has been paid for a dining reservation at The Kennels this is non-refundable in the event of cancellation by the member.
- 3.13 The Club runs a number of events and functions held for members. In the event that a member cancels a booking, provided that notice of cancellation is made no less than ten days prior to the date of the event or function, the Club shall provide a full refund for the tickets. Where a booking is cancelled less than ten days prior to the date of the event or function there shall be no refund unless the Club can re-sell the tickets.
- 3.14 Children under the age of 13 are not allowed in The Kennels unless accompanied and supervised by an adult.
- 3.15 A member may bring up to seven guests who must be accompanied by the member. The Club reserves the right to limit the number of guests that accompany a member on any given day and the number of times a particular guest may use the facilities on a daily basis.

#### **4. Data Protection and Compliance**

- 4.1 In accordance with the Data Protection Act 2018, each company in the Goodwood group (The Goodwood Estate Company Limited and each of its subsidiaries) (the 'Company') is registered with the United Kingdom's Information Commissioner's Office as a data controller to collect information. The Company only gathers personal information, such as first and last names, contact details, addresses and email addresses. This information is collected to help the Company manage the membership. The Company also reserves the right to use or disclose any information as needed to satisfy any law, regulation or legal request, to fulfil the requests of members, to provide members with information or to cooperate in any law enforcement or regulatory investigation. Such communications will be provided to members by email, post or by telephone. All personal information that the Company collects about its members will be recorded, used, and protected by the Company in accordance with applicable data protection legislation. The Company's privacy policy can be found at <https://www.goodwood.com/terms-and-conditions/privacy-policy/>, which sets out the Company's general and overarching policy regarding privacy and data. The Company will only retain personal data for as long as necessary to fulfil the purposes it is collected including for the purposes of satisfying any legal requirements. A member has the right to ask the Company to provide them with all the information it processes on them and to ask the Company to rectify, block, complete and delete such personal data or to restrict its use.
- 4.2 The Club has put in place procedures to prevent any employees, agents or subcontractors from engaging in any conduct that would constitute an offence under the Bribery Act 2010 or which would result in liability for fraud, insolvency crimes or other corruption crimes. The Club requires any person who is involved in any way with it, whether as an officer, employee, member or guest or other associated person not to undertake any conduct which would or could constitute such an offence. Appropriate steps will be taken in relation to any person found to be in breach of this obligation. In the case of a member, this will result in immediate termination of membership.

#### **5. Disputes**

The Club and the members should always seek to resolve any disagreements in a friendly manner and in good faith. In the absence of an amicable settlement, any dispute will be judged in accordance with UK law by the courts of England.

The Club reserves the right to change these Terms and Conditions from time to time at its discretion.